A Presentation To The Michigan SAS Users Group 2023 Conference

By

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Example

Start with database of customers and their purchases with some appended demographic information

Goal

Rank order the list from the most likely prospects to perform the behavior of interest to those least likely

Purpose

There are costs associated with contacting a customer by postal mail or email We want to select the people who are most likely to respond to the communication

Types of models

- Likely to purchase any vehicle
- Likely to purchase a specific model (F-150, Accord)
- Likely to service at a dealership
- Likely to open email.

Why logistic?

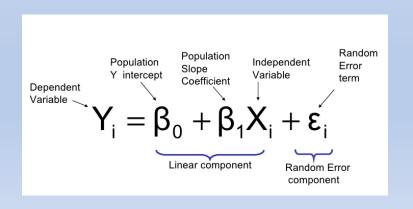
We want to predict a probability so we can rank order a list Probability is bounded by 0 and 1

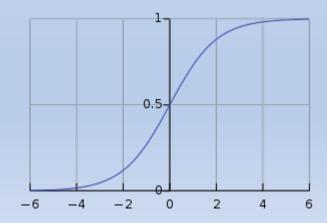
An OLS multiple regression is unbounded and not suitable for probabilities

The "logit" model solves these problems:

$$ln[p/(1-p)] = \alpha + \beta X + e$$

It's bounded by 0 and 1 and is easily converted to a probability





$$P = \frac{e^{a+bX}}{1+e^{a+bX}}$$

Logit model $ln[p/(1-p)] = \alpha + \beta X + e$

p/(1-p) is an odds ratio

Odds are just counts, 2 people out of 100 bought a vehicle, odds are 2:98 someone will buy

Odds ratio compares one group to another.

High income: 2 out of 100 purchased, odds are 2:98

Low income: 1 out of 100 purchased, odds are 1:99

Odds ratio 2:98/1:99

So the higher income group is twice as likely to make a purchase as the lower income group

```
proc logistic data=develop_fix descending plots=roc namelen = 32; /* descending models on 1 not 0*/
                                                                   /* class variable – models each value*/
    *class total bnsr SUV(ref = "0");
    model &dv = &final predictors / stb selection=forward lackfit clodds=wald;
                                              /* model statement, using macro variables */
                                              /*stb – standardized regression coefficients */
                                              /*selection = forward, most predictive variable enters first
                                                   then other 'lessor' predictors if they are significant */
                                               /*clodds – gives odds ratio table */
    score data=develop fix out=develop fix scored; /*scores a dataset with the equation developed here*/
    score data=validate fix out= validate fix scored;
    score data=validate all fix out= validate all fix scored;
    store out = MODATA3.scoring BNSR Seltos 29NOV2022; /contains info to score another dataset with the
                                                          predictors in the equation*/
run;
Scoring
proc plm restore= MODATA3.scoring_bnsr_seltos_29nov2022;
     score data = scoring BNSR dataset &sysdate9 out = choice file scored predicted / ilink;
run;
```

Some output Top obs read – be sure all obs are used - listwise deletion Middle – Response profile N of events and non-events Summary of forward selection variables with sufficient p values to enter the model

Logistic Regression

Number of Observations Read	66781
Number of Observations Used	66781

Response Profile					
Ordered		Total			
Value	purchase_S UV2022	Frequency			
1	1	5119			
2	0	61662			

Summary of Forward Selection								
	Effect		Number	Score	Pr >			
Step	Entered	DF	In	C hi-S quare	C hiS q			
1	Newest BNSR MSRP	1	1	701.2065	<.0001			
2	Total BNSR Small SUV	1	2	335.2454	<.0001			
3	Lead 30 Days	1	3	165.6434	<.0001			
4	Newest BNST Other Small SUV	1	4	136.0767	<.0001			
5	Newest BNST Other Small SUV	1	5	116.0599	<.0001			
6	Lead 60 Days	1	6	38.2545	<.0001			
7	Multiple OEM BNSR	1	7	30.5000	<.0001			
8	Age 30-39	1	8	23.3430	<.0001			
9	Total BNSR Car	1	9	20.9666	<.0001			
10	Female In HH	1	10	14.4349	0.0001			
11	Age 50-59	1	11	16.3496	<.0001			
12	Historical New OEM Vehicles	1	12	12.6367	0.0004			

Summary of Forward Selection

Assoc pred and obs

Left side all observations are paired

Concordant – higher value is 1, lower is 0

Discordant – reverse of above

Tied – same logit score

Hosmer-Lemeshow Test

Divide sample into groups – attempt
to divide into deciles if model supports

Chi – Sq test – do the counts from the
known results square up with the
counts from the predicted p values
from the model

Conservative test

Logistic Regression

Association of Predicted Probabilities and Observed Responses							
Percent Concordant 65.7 Somers' D 0.315							
Percent Discordant	34.3	Gamma	0.315				
Percent Tied	0	Tau-a	0.045				
Pairs	315647778	С	0.657				

Partition for the Hosmer and Lemeshow Test						
		purchase_s mal	l_s uv_2022 = 1	purchase_s mall_s uv_2022		
Group	Total	Observed	Expected	Observed	Expected	
1	6678	180	164.23	6498	6513.77	
2	6677	212	240.30	6465	6436.70	
3	6680	277	306.44	6403	6373.56	
4	6681	361	381.48	6320	6299.52	
5	6678	449	447.19	6229	6230.81	
6	6678	515	507.83	6163	6170.17	
7	6679	596	568.45	6083	6110.55	
8	6680	692	637.96	5988	6042.04	
9	6678	798	782.13	5880	5895.87	
10	6672	1039	1082.99	5633	5589.01	

Hosmer and Lemeshow Goodness-of-Fit Test				
C hi-S quare	DF	Pr > ChiSq		
18.2764	8	0.0192		

Lift is a common metric in direct marketing

Lift is related to how well your model separates buyers from non buyers and gives them higher scores which puts them into the upper deciles

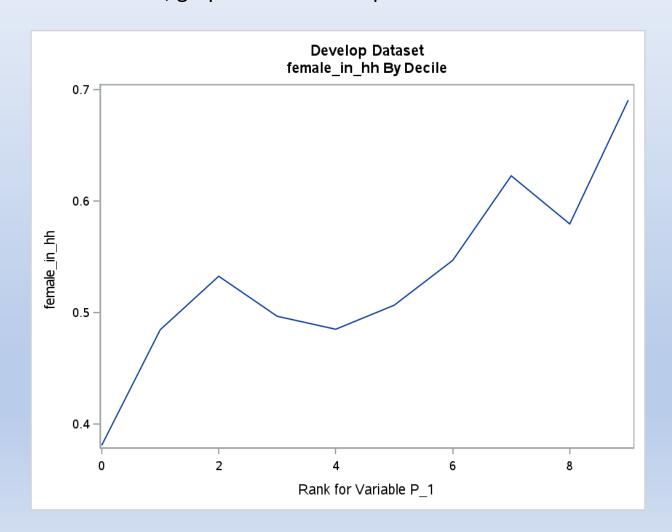
Lift=Percent buy rate in a decile/Buy rate for all observations ×100

Decile 9 is higher scores

This tables has lift, predicted and observed buy rates, as well as averages for the predictor values across the deciles.

		Rank for Variable P_1									
		0	1	2	3	4	5	6	7	8	9
Obs Pct Buy Rat	Mean	2.70	3.17	4.15	5.41	6.72	7.71	8.93	10.4	12.0	15.6
Lift	Mean	35.00	41.00	54.00	71.00	88.00	101.00	116.00	135.00	156.00	203.00
Cumulative BR	Mean	7.67	8.22	8.85	9.52	10.20	10.90	11.70	12.62	13.76	15.56
Cumulative Lift	Mean	100.00	107.00	115.00	124.00	133.00	142.00	153.00	165.00	180.00	203.00
Predicted Pct Buy Rate	Mean	2.46	3.60	4.59	5.71	6.70	7.60	8.51	9.55	11.71	16.23
FREQ	Mean	6678.00	6678.00	6679.00	6677.00	6678.00	6680.00	6677.00	6678.00	6677.00	6679.00
Decile Count Percent	Mean	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00	10.00
Newest BNSR MSRP	Mean	42804.62	35480.86	32207.61	28684.19	26135.41	24059.08	22877.03	22728.41	21431.87	21390.61
Total BNSR Small SUV	Mean	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.01	0.03	0.31
Lead 30 Days	Mean	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.01
Newest BNST Other Small SUV	Mean	0.00	0.00	0.00	0.00	0.00	0.01	0.03	0.10	0.58	0.66
Newest BNST Other Small SUV	Mean	0.02	0.03	0.06	0.14	0.23	0.30	0.34	0.48	0.27	0.08
Lead 60 Days	Mean	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.01
Multiple OEM BNSR	Mean	0.51	0.31	0.29	0.27	0.28	0.24	0.17	0.18	0.26	0.19
Age 30-39	Mean	0.30	0.20	0.19	0.20	0.18	0.16	0.08	0.05	0.12	0.05
Total BNSR Car	Mean	0.14	0.21	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Female In HH	Mean	0.38	0.48	0.53	0.50	0.49	0.51	0.55	0.62	0.58	0.69
Historical New OEM Vehicles	Mean	0.28	0.31	0.39	0.38	0.38	0.32	0.29	0.46	0.46	0.44
Age 50-59	Mean	0.22	0.27	0.31	0.28	0.30	0.30	0.38	0.44	0.35	0.40

Besides the table, graphs are often helpful



One last thing, check the correlations of the predictors

Name1	Name2	corr	abs_corr
newest_bnsr_is_other_SUV	newest_bnsr_msrp	41582	.41582
age_p1_50_59	age_p1_30_39	29502	.29502
age_p1_50_59	female_in_hh	22625	.22625
newest_bnsr_is_other_SUV	newest_bnsr_is_other_S UV	17028	.17028
garage_new_oem	newest_bnsr_is_other_S UV	.16043	.16043
his torical_new_oem	garage_new_oem	.14837	.14837
newest_bnsr_is_other_SUV	newest_bnsr_msrp	.11202	.11202
total_bnsr_car	newest_bnsr_msrp	.09276	.09276
total_bnsr_car	garage_new_oem	.09082	.09082